

# **Refund Policy**

Applicable From 19-07-2025

At Turbojobs.co, we strive to ensure that our users have a seamless and satisfying experience with our services. Please review our refund policy below:

### 1. Free Trial Period

All new users are entitled to a **7-day free trial** of our services. During this period:

- You will not be charged.
- You may cancel at any time without incurring any cost.

If you choose to continue using the service after the trial period, your selected subscription plan will be automatically activated and the payment will be processed.

# 2. Post-Trial Subscription & Cancellation

Once the 7-day trial ends:

- Your subscription becomes active and billable.
- You can cancel your subscription at any time. Upon cancellation, your subscription will remain active until the end of your current billing cycle.
- No refunds will be issued for payments made after the trial period.

## 3. Exceptions

Refunds after the trial period will **only be considered in the case of technical issues or billing errors**, and must be requested within **7 days of the charge**. All refund requests will be evaluated on a case-by-case basis.

#### 4. How to Cancel

You can cancel your subscription through your account dashboard at any time before the trial ends to avoid being charged. If you face any issues, please contact us at hi@turbojobs.co.